



Quality policy

The Director, Deputy- director and the employees of the Directorate for personal data protection, leaded by the efforts for realization of the services in accordance with their user's will, effective management, partnership development, cooperation among employees, continual process improvements and results, continual improvements and innovations, social responsibility and accountability as well as focusing on concrete results, obligate themselves to work:

- In accordance with the Law, independent, politically neutral , impartial, responsible, open and ethical, which will lead to balanced, sustainable and user acceptable provision of services for personal data protection;
- In accordance with European standards and criteria when providing services to each citizen, business entity, civil sector, other partner home institutions or abroad;
- In partnership with legislative, executive and judicial power on harmonized, efficient and effective way
- Focused on the purposes and results of our work while implementing internationally accepted standards for managing and improving the working processes;
- In meeting goals set on transparent, unbiased and professional way of work;
- Successful and economically justified usage of available assets and resources;
- Using modern ICT, methodologies for project governance and relevant working standards;
- Encouraging for the employees of the Directorate for personal data protection with planned and systematic provision of their motivation, personal development, competence, fulfillment and pleasure in working in the Directorate for personal data protection.

Signed by

Director

Dimitar Gjeorgjievski